Appendix A.

Coding guidelines for material classification

Pro	•	The website concludes that individuals should receive HPV vaccination.
	•	Even if the conclusion is not stated, it is obvious that the author of the website
		recommends individuals to receive HPV vaccination.
Anti	•	The website concludes that individuals should not receive HPV vaccination or
	•	that HPV vaccination is not necessary.
		Even if the conclusion is not stated, it is obvious that the author of the website
		asserts that individuals should not receive HPV vaccination or that HPV
		vaccination is not necessary.
Neutral	•	The website includes both assertions of pro- and anti-HPV vaccination (e.g.,
		benefits and risks, necessity and unnecessity).
	•	The website does not state their own assertion or does leave a decision for
		receiving HPV vaccination to readers.

Appendix B. Coding guidelines for investigation of narratives

Category	Description	Narrator	Example
	Stories of people who experienced severe	Self	My limbs are paralyzed and I am living in a wheelchair. I suddenly lose
Side effects of HPV vaccine	adverse reactions to HPV vaccination,		consciousness. I often lose my memory. I cannot go to school. I want to
	with descriptions of physical, mental, and		regain my life.
	social consequences.	Parent	My daughter was well until she had severe cramps after HPV vaccination.
			She used to be eager to study and practice to go on to a music university.
			However, she can no longer study or play the piano.
		Author	Naomi (alias) began to have seizures and convulsions one week after
			HPV vaccination. She used to be eager to study and practice to go on to a
			music university. However, her life has changed completely since then.
	Stories of women who experienced the	Self	I was diagnosed with cervical cancer by screening at the age of 29. I lost
Cervical cancer	symptoms, treatments, and sequelae of		my uterus in surgery. I was looking forward to having a baby; however, I
	cervical cancer, with descriptions of		was deprived of my dream.
	physical, mental, and social	Parent	My daughter was diagnosed with cervical cancer at the age of 29. She lost
	consequences.		her uterus in surgery. She was looking forward to having a baby;
			however, she was deprived of her dream.
		Author	Naomi (alias) was diagnosed with cervical cancer when she was 29 years
			old. She had worked hard and looked forward to getting married.
			However, her life has changed completely since then.